



# CU GO!

We aim to build a user-friendly transportation bot that provide systematic traffic suggestions to solve these problems, including lack of solid transport information, complicated routes in campus and limited Rehabus services, to create an accessible campus for every SEN student. 我們致力於打造一個方便用戶的交通Telegram 機器人,為用戶提供系統性的實時路線導航。針對性地解決香港中文大學校園內缺乏的點對點和完善交通指引、有限度的復康巴士,並希望為有特殊教育需要學生(SEN students)創造無障礙校園。

#### TARGET 目標群眾

Autism Spectrum Disorder 自閉症譜系障礙
Hearing Impairment 聽覺受損
Physical Disability (Non-wheel- 肢體受損(輪椅使用者 chair users & Wheelchair users) 以及非輪椅使用者)
Speech Impairment 言語障礙

#### ASPECT OF UNIVERSITY LIFE 服務方向

On-Campus Transportation 校內交通

### FUNTIONS功能

1. DIRECT CALL TO SECURITY TEAM

與保安的即時通訊

2. REAL-TIME DIALOGUE

與機器人的實時對話

3. VIDEO GUIDELINES

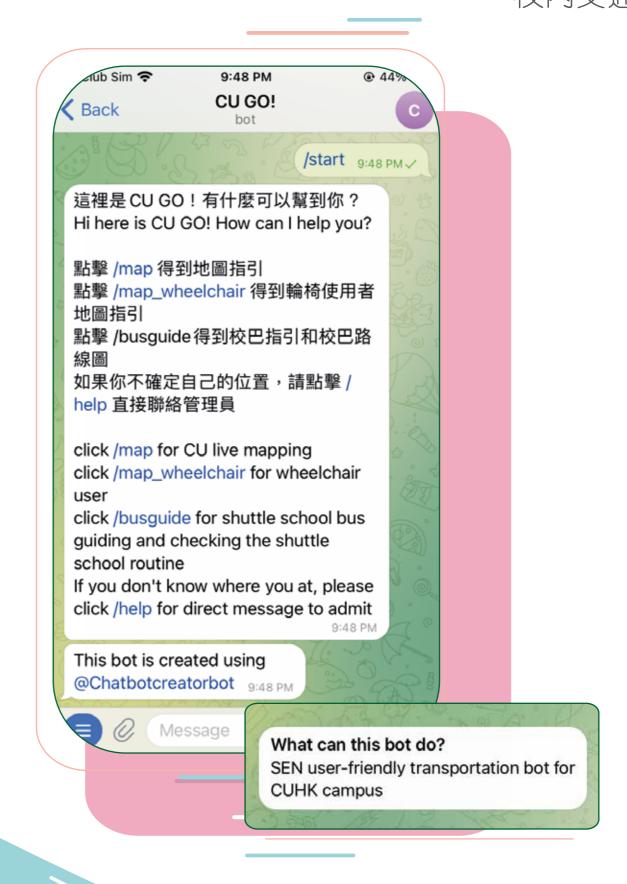
短片指引

4. BUILDING LOCATION

提供建築位置

5. INSTANT ROUTES NAVIGATION

實時路線導航



## **HOW TO USE**使用方法

- 1. Install Telegram in their phone
- 2. Create an account and subscribe our bot 'CU Go!'.
- 3. Click the keywords check routes and understand CUHK map / have video/voice calls.
- 1. 在手機安裝 Telegram
  - 2. 註冊並訂閱 "CU GO!" 機器人
  - 3. 點擊並選擇路線,查看影片路線指引











### BENEFITS好處

- provide clear routes and traffic guidelines via text, photos and videos
- 提供清晰的路線和指引 通過文字指導,相片和短 片
- have instant chat with bot admin if they are shy to ask for direction from stranger in reality
- 即時聊天 如果迷失方向,機器人管 理員可以提供即時回應

HEARING AND
SPEECH IMPAIRMENT
聽覺受損

- If students do not have enough peer support, they will detour without knowing the shortcut between buildings. Our product can offer a detailed routes information (video navigation) to them.
- 免於繞道而行
- 提供校園內的捷徑
- 提供有效詳細的路線導航訊息

PHYSICAL DISABILITY
(NON-WHEELCHAIR USERS)

肢體受損 (非輪椅使用者)

- text and video navigation to students (includes the elevator locations in different buildings)
- 提供文字和短片導航, 包括不同路線/建築物的 電梯位置
- provides contact information of who they can seek help
- 提供求助聯繫方式